



Supporting Communities Where We Operate

- Telecom Namibia is committed to improving the quality of education. We have donated chairs and desks to the Okanghudi Combined School in the Ohangwena Region.
- We donated computers and have connected the Okamatapati Combined School to the internet. This ensures that the learners have access to quality education through access to ICT services.
- We are proud sponsors of the UNAM Chancellor's Innovation Fund. This sponsorship will ensure students and staff can access services and seed funding for innovative ideas.
- We have donated building materials to the Office of the Regional Governor in the Kavango West Region, to build shelter for people living in destitute in that region.
- We were proud sponsors of the World Press Freedom Day 2021, demonstrating TN's commitment to connecting Namibia to the world by enabling internet connectivity to participants.
- We donated to the Namibia National Olympic Committee to assist the athletes in preparation towards the Tokyo Olympic Games.
- We proudly sponsored a cycling team during the 2020 Desert Dash Competition.

Corporate Social Review TN Gives Back 2020/21

Telecom Namibia remains committed to the social and economic growth and development of the people of Namibia. We continue to assure our stakeholders and the Namibian community that Corporate Social Responsibility (CSR) is an integral part of our corporate culture. By carrying out our corporate and social responsibilities we strive to build and foster harmonious relationships and provide benefits to the communities in which we operate.

PROTECT YOUR **FRITZ!BOX** AGAINST LIGHTNING DURING THE RAINY SEASON WITH A **LIGHTNING PROTECTOR**



Only
N\$529

For more information, visit your nearest Teleshop, or Call us Toll Free on **11000**

SAVE YOUR INTERNET BANDWIDTH WITH THIS FESTIVE SEASON

Online Video streaming is one of the best modes of entertainment during the festive season, especially now during the Corona pandemic. There are tons of streaming services that we utilize such as Netflix, Amazon Prime Video, YouTube, and much more. All these streaming platforms have changed the way we consume data, especially now that everyone is at home for the holidays.

Here are a few tips to help save bandwidth while streaming videos this festive season:

1. Close applications running in the background
2. Watch Videos in Standard Definition
3. Check your data usage frequently
4. Take advantage of data free zones (usually from midnight)
5. Keep your downloaded content

Dear Valued Customer

From the Telecom Namibia family to yours, sending wishes of warmth, joy and peace this festive season. Your business is a blessing all year round.

We're grateful for your support. Please ensure you travel safely, don't use your mobile while driving and keep within the speed limits of 120km/h. Remember, COVID-19 is still in our midst. Let's continue to practice the precautionary measures. Wishing you a wonderful and safe festive season. For any queries or TN related matter during the festive season, please contact our Customer Contact Centre on **11000** or send us mail to customercare@telecom.na.

Happy holidays and a prosperous 2022 from all of us at Telecom Namibia.

Sharing your world 

WARNING

Please note Telecom Namibia will not ask for information about your account and/ or any services by phone call or text and we furthermore appeal to the public not to open any survey links in circulation, claiming to be from Telecom Namibia. We will notify stakeholders through established channels when we require information.

IMPERSONATOR SCAMS

Scammers pretend to be calling you from Telecom Namibia and trick you into giving personal information.




ONLINE SURVEY (CUSTOMER REWARD PROGRAM) SCAM

Survey pops up on selected social platforms and offers fake free gifts or other bogus inducements in return for completing the survey.

PHISHING SCAM

Scammers use email or text messages to trick you into giving personal information.

If you are unsure about a text message, phone call or online survey you have received, please contact:

-  Customer Care Centre on 11000
-  WhatsApp message to +264852111111
-  Inbox us on our social media platforms.

For any further queries please send mail to CommPR@telecom.na

HOW TO SPOT & AVOID SCAMMERS

www.telecom.na



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Contact the Corporate Communications and Public Relations Office

061 201 2448

CommPR@telecom.na

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