

As a leading ICT Player in the telecommunication industry, Telecom Namibia as an Equal Opportunity Employer, takes pride, passion and commitment in implementing cutting edge technologies underpinned by a high-performance telecommunication service provider of world class standards. Our commitment is to pay premium remuneration, nurture and grow people that are ready to meet the needs of our customers.

If you are interested in a challenging career and share our vision of adding value to our company excellence in service to our clients, exciting opportunities exist for the filling of the following position:

**POSITION:** TECHNICIAN: NETWORK SUPPORT  
**REPORTING TO:** MANAGER: NETWORK OPERATIONS  
**DIVISION:** NETWORK OPERATIONS (NO)  
**DEPARTMENT:** TECHNICAL OPERATIONS & PROJECTS  
**GRADE:** C3  
**DUTY STATION:** LUDERITZ (x1), WALVIS BAY (x1)

#### KEY PURPOSE:

The purpose of this position is to perform the technical tasks required to install and maintain various information and telecommunication network systems including corporate customers and to perform first-line maintenance on related passive infrastructure as well as to perform other related duties as required.

#### KEY PERFORMANCE AREAS WOULD INCLUDE:

- Install and maintain specified network control, access network and IT systems as well as related infrastructure as per work order following technical instructions
- Maintain specified passive network infrastructure and related components as per work order following technical instructions
- Report network discrepancy that requires attention
- Perform standby duties and overtime work as required
- Trouble shoot, diagnose and rectify faults as per work order following technical instructions
- Adherence to all relevant company policies

#### KEY EDUCATIONAL QUALIFICATIONS & EXPERIENCE REQUIRED:

- National Diploma in relevant discipline with at least 3 years practical experience in installations, maintenance and fault rectification on the relevant network control and access network systems and related infrastructure as well as on the relevant passive network infrastructure and components.

AND

- Minimum Code BE Driver's Licence

OR

- TE certificate and Grade 12 (and / or relevant industrial qualification) with 5 years relevant experience

AND

- Minimum Code BE Driver's Licence

#### KEY KNOWLEDGE REQUIRED:

- Very good knowledge of Telecommunication Core, Access and Transmission technologies.
- Knowledge of the GMDSS (global maritime distress and safety system) will be added advantage
- Very good knowledge of tools and test equipment required to carry out work
- Very good knowledge of relevant network control and access network systems infrastructure
- Good knowledge of passive network infrastructure and components
- Good knowledge of TN specifications and standards incl. SHEQ
- Basic knowledge of PC networking and configuration
- Knowledge of computer literacy including office application
- Basic user knowledge of relevant business and application software used by TN

## PERSONALITY REQUIREMENTS

- Good analytical skills
- Good formal thinking ability (linear and logical)
- Communication skills
- Efficient way of working
- Ability to work under pressure and in a team environment
- Ability to work at height

## NOTES TO APPLICANTS:

Applicants requiring further information about these jobs should direct their inquiries to the following persons:

- Mr. Peter Mutenda, Acting Manager: Network Operations at +264 (64) 216254

Suitably qualified applicants from designated groups defined in the Affirmative Action Act (1998) are encouraged to apply.

**Dear Potential Candidates: To apply for this opportunity, please submit your application to:  
HumanCapitalNetwork@telecom.na**

Only short-listed candidates will be communicated with and no personal documents will be returned.

**CLOSING DATE:** 12<sup>TH</sup> NOVEMBER 2024