



# **Registration for Service Activation of Land Mobile Earth Station**

Sections 1-4, 6 and 8 are to be completed by all customers. Tick boxes as appropriate.

Please write in capital letters.

PSA use only		
Application number		
Code		
Date DAY / MONTH / YEAR		
Customer's reference number		

4	4	
\		

# Your Details (see note A)

Please notify your PSA (Point of Service Activation) if any of these details change or you are no longer the owner of the immarsat equipment. (This is a legal requirement as stated in the Inmarsat and conditions which are attached to the back of this SARF - Service Activation Registration Form).

Address NUMBER & STE	REET			
Town / City			State / Province	
Postal / ZIP code			Country	
Contact details Telep	hone number	Country code	Area code	Number
Facsi	mile	Country code	Area code	Number
Contact person			Title	
Department			Email	
What is their telephone	e number and /	or extension?		
Country code	Area code	Telephone i	number	
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What will be the country of registry of this MES?	
Mobile Earth Station (MES) manufacturer	Mobile Earth Station (MES) model
What services are you applying for?	
Inmarsat-A services (see note D)	
Enter your Mobile Earth Station (MES) Serial number	
Primary Inmarsat Mobile number (if known)	
Privacy Voice Fax HSD	DHSD Telex Telex answerback
Secondary Inmarsat Mobile number (if known)	
Privacy Voice Fax HSD	DHSD O
Preffered service activation region	
Pacific Indian Atlantic Atlantic Eas	st Atlantic West
Preffered service activation LES	Preferred service activation date DAY / MONTH / YEAR
Agent to conduct test	Country
Contact Details Telephone number Country code	Area code Number
Facsimile Country code	Area code Number
Enter your Inmarsat Serial number (ISN) 3	ced X
Inmarsat-B services (see note E)	Telex Service code PSA use only
Inmarsat-B services (see note E)  Enter your Inmarsat Serial number (ISN)  Tick only 1 service per row and Privacy if required  No. Privacy Voice Fax Data HSD Telex	
Inmarsat-B services (see note E)  Enter your Inmarsat Serial number (ISN) 3	Telex Service code PSA use only
Inmarsat-B services (see note E)  Enter your Inmarsat Serial number (ISN) 3	Telex Service code PSA use only
Inmarsat-B services (see note E)  Enter your Inmarsat Serial number (ISN) 3	Telex Service code PSA use only
Inmarsat-B services (see note E)  Enter your Inmarsat Serial number (ISN) 3  Tick only 1 service per row and Privacy if required  No. Privacy Voice Fax Data HSD Telex  1.	Telex Service code PSA use only
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Inmarsat-B services (see note E)  Enter your Inmarsat Serial number (ISN) 3  Tick only 1 service per row and Privacy if required  No. Privacy Voice Fax Data HSD Telex  1.	Telex Service code answerback Inmarsat Mobile number
Inmarsat-B services (see note E)  Enter your Inmarsat Serial number (ISN) 3	Telex Service code answerback Inmarsat Mobile number
Inmarsat-B services (see note E)  Enter your Inmarsat Serial number (ISN) 3	Telex Service code answerback Inmarsat Mobile number
Inmarsat-B services (see note E)  Enter your Inmarsat Serial number (ISN) 3	Telex Service code answerback Inmarsat Mobile number
Inmarsat-B services (see note E)  Enter your Inmarsat Serial number (ISN) 3  Tick only 1 service per row and Privacy if required  No. Privacy Voice Fax Data HSD Telex  1.	Telex Service code answerback Inmarsat Mobile number  as required, then go to Section 5.
Inmarsat-B services (see note E)  Enter your Inmarsat Serial number (ISN) 3	Telex Service code answerback Inmarsat Mobile number  as required, then go to Section 5.
Inmarsat-B services (see note E)  Enter your Inmarsat Serial number (ISN) 3  Tick only 1 service per row and Privacy if required  No. Privacy Voice Fax Data HSD Telex  1.	Telex Service code answerback Inmarsat Mobile number  as required, then go to Section 5.

To enter more services, copy and complete this page as required, then **go to Section 5**.

Inmarsat-C (see note G)	
Enter your Inmarsat Normal-C Serial number	
OR Enter Inmarsat Serial Number (ISN) for Mini-C 4	
Privacy Telex answerback	PSA use only Inmarsat Mobile number
Go to Section 6	
Mini-M and Mini-M SIM card services (see note H)	
If you are registering a mini-M HYBRID please input the four ISN numb	ers in the following boxes.
7 6 7 6	
7 6 7 6	
Enter your Inmarsat serial number (ISN)	
Service Privacy Service code	PSA use only Inmarsat Mobile number
Voice O	
Fax O	
Data O	
Enter your SIM card serial number (SSN)	
Service Privacy Service code	PSA use only Inmarsat Mobile number
Voice O	
Fax O O	
Data O O	
GAN and GAN SIM card services (see note I)	
Add-on to existing activation? Yes No	
For GAN please enter your Inmarsat Serial number (ISN).	
Enter your Inmarsat Serial number (ISN) 7 6	
Service Privacy Service code	PSA use only Inmarsat Mobile number
4.8 Kbits Voice	76
2.4 kbits/s Fax	76
2.4 kbits/s Data	76
9.6 kbit/s Fax	76
64 kbit/s Data	60
56 kbit/s Data	60
Speech O	60
3.1 kHz Audio	60
MPDS O	60

Service Privacy Service code	PSA use only Inmarsat Mobile number
4.8 Kbits Voice	76
2.4 kbits/s Fax	76
2.4 kbits/s Data	76
9.6 kbit/s Fax	76
64 kbit/s Data	60
56 kbit/s Data	60
Speech O	60
3.1 kHz Audio	60
MPDS O	60
To enter more services copy and complete this page as required.	
INMARSAT-A ONLY  Enter the Primary Inmarsat Mobile number of the primary channel INMARSAT-B / M / Inmarsat phone Mini-M ONLY  Enter the Inmarsat Serial number of the primary channel  If you are applying for more than one channel copy and complete channel application.	e Sections 4 and 5 for each MES that is part of this Multi-
Certification and Agreement (see note K)	
a) To be signed by the AA / ISP	
Enter AA / ISP Code , accepts the above Account	AA / ISP Signature
b) To be signed by the applicant	
<u>l,                                      </u>	,the owner, have read, signed (Article 7) and ag
to comply with the 'Terms and Conditions for the use of the In laws and regulations relating to the use of Inmarsat Mobile Ter	
Signature	Date DAY / MONTH / YE

# TERMS AND CONDITIONS FOR THE UTILISATION OF THE INMARSAT SPACE SEGMENT BY SHIP EARTH STATIONS AND LAND MOBILE EARTH STATIONS INCLUDING AERO-C & AERO MINI-M

# Article 1 Scope of Terms and Conditions

- A These Terms and Conditions shall apply to the authorisation between Inmarsat Limited ("the Company") and the Owner or Licensee of the Mobile Earth Station ("MES") ("the MES Owner") described in the applicable Service Activation Registration Form ("SARF"), with respect to the utilisation of the Inmarsat space segment by the MES.
- B For the purpose of these Terms and Conditions:
  - 1 "SARF" means an application made by the MES Owner for utilisation of the Inmarsat space segment;
  - 2 "Point of Service Activation (PSA)" means the entity responsible for processing the SARF.
- C The MES Owner shall ensure that any operator or user of the MES ("the MES Operator") is informed of and complies with these Terms and Conditions, as far as applicable, at all times.

# Article 2 MES Performance, Criteria and Operations

### A Authorisation Subject to Compliance with Technical, Operating and Other Requirements

- 1 Throughout its utilisation of the Inmarsat space segment, the MES shall comply with the criteria and performance standards to which it was type-approved, and the MES Owner and Operator shall comply with the operating procedures notified by the Company to the MES Owner and MES Operator at any time or times.
- 2 The MES shall be used exclusively for peaceful purposes.
- 3 The MES Owner shall notify the PSA promptly of any change in the Accounting Authority or Inmarsat Service Provider (ISP) or other billing entity, as specified in the SARF.
- 4 The authorisation to utilise the Inmarsat space segment shall be conditional upon compliance with this Article 2. The MES Owner and Operator shall not utilize the Inmarsat space segment in a manner contrary to the environmental usage and distress and safety conditions specified in the SARF or contrary to these Terms and Conditions, without the prior written consent of the Company.

# B Sanctions in the Case of Non-compliance

- 1 The Company shall be entitled, at any time or times, and with immediate effect, unilaterally to modify, restrict, suspend or terminate, temporarily or permanently, the authorisation by notification to the MES Owner and the MES Operator, if the Company deems the MES or the MES Owner or the MES Operator to not so comply, or to practice a utilisation not so authorised, no matter what the cause or causes of such non-compliance or practice.
- 2 The Company shall also send a copy of the notification to the PSA.
- 3 Unless the authorisation has been terminated, the Company shall lift such modification, restriction or suspension, if it is demonstrated to the Company's satisfaction that compliance has been resumed and will be maintained, or that such unauthorised practice has been and will be discontinued by the MES Owner or MES Operator.

# C Suspension and Termination in Special Circumstance

- 1 The authorisation shall be deemed to be suspended during any period in which persistent malfunction or any operation of the MES that degrades the performance of the Inmarsat space segment occurs.
- 2 The authorisation shall be deemed to be terminated if any one of the following circumstances occurs:
  - a) any change in the information contained in the SARF which would require a change in MES identity;
  - b) significant modification or change to the MES;
  - c) in the case of a ship earth station (SES), removal of the SES from the ship on which it has been authorised to operate.
- **3** The MES Owner or MES Operator, as the case may be, shall notify the Company promptly in writing via the PSA of the events specified in paragraphs (1) and (2) above.

#### D Suspension for Non-Payment of Accounts and Other Causes

- 1 Without prejudice to any of the other remedies and provisions of these Terms and Conditions or at law, the Company and any or all of the land earth station (LES) Operators in the Inmarsat system may, individually or jointly, suspend the authorisation due to non-payment of accounts for the telecommunications services provided by the LESs, unauthorised use of the MES, loss or theft of the MES, fraudulent use of or by the MES, other non-compliance with these Terms and Conditions, insolvency of the MES Owner or MES Operator or their designated entity responsible for payment of accounts, or any other reason established under the Company's Barring Procedures in force at the relevant time.
- 2 Upon being satisfied that the causes of the suspension have been remedied, the Company and the LES Operators may lift the suspension.
- 3 In the case of a ship earth station, the suspension shall not restrict an MES from transmitting a distress alert and distress priority message. The Company and the LES Operator shall use reasonable efforts to restore access to the space segment for subsequent safety communications associated with the distress situation.

4 In connection with the administration of the Company's Barring Procedures, the Company and the LES Operators may share information about the status of the MES with each other, with Nominated Barring Authorities designated by LES Operators and, in the case of SESs, with Maritime Inspection Agencies.

# E Compliance with National and International Regulations

In utilising the Inmarsat space segment, the MES Owner and MES Operator shall comply with all applicable national laws and regulations governing the use of radio communications in the territorial sea, the ports, or national territory of any State in which the MES is located at any time, and any other applicable national or international laws and regulations and the MES Owner shall indemnify the Company and any LES Operator concerned against any loss incurred by them as a result of any non-compliance with this paragraph. The Company shall hold the benefit of this indemnity as trustee for any such LES Operator.

# Article 3 Financial Obligations

The establishment of charges for the telecommunications services provided by the land earth stations (LESs) is the prerogative of the owner and/or operator of the LES. All accounts for telecommunications services via the LESs must be paid by the MES Owner without delay. In the event of delayed payment the Company and the LES Operators concerned may discontinue telecommunications services for the MES in default, except for the exchange of distress traffic, in accordance with Article 2(D) (3) above. If an LES Operator is unable to collect charges from the Accounting Authority, ISP or other billing entity specified in the SARF, personal and corporate details of the MES Owner or Operator may be disclosed to the LES Operator for the purposes of debt collection.

# Article 4 Telecommunications Disclaimer

- A This Article applies to the Company for itself and as trustee for the benefit of the lessors, manufacturers, or other providers of the Inmarsat space segment; the owners or operators of LESs; and the directors, officers, employees, agents or assignees, of any of them ("the other indemnities").
- B Subject to paragraph (D) below, neither the Company nor any of the other indemnities shall be liable for any claims attributable to any unavailability, delay, interruption, disruption or degradation in or of the Inmarsat space segment capacity; modification, restriction, suspension or termination of the authorisation in accordance with Article 2(D)(1) above; failure to restore access in accordance with Article 2(D)(2) and (3) above; or sharing of information about the status of the MES in accordance with Article 2(D)(4) or Article 3 above regardless of the cause or causes thereof. Such waiver of claims shall also extend to any direct or consequential loss, damage, liability or expense, loss of revenue or business harm of any kind.
- C The MES Owner agrees to indemnify the Company and the other indemnities and hold them harmless from any claims that might be made by the MES Operator or any other entity or person, attributable to any of the causes referred to in paragraph (B) above.
- D Nothing in this Article 4 shall exclude or limit liability for death or personal injury in any jurisdiction where, as a matter of law, such liability cannot be excluded or limited.

# Article 5 Language and Communications

- A These terms and conditions and all documentation and communications required there under shall be in the English language.
- B All communications pertinent to the authorisation or to these Terms and Conditions shall be made or confirmed by telex, facsimile, data transmission or other written or electronic form. Communications by Inmarsat the Company to the MES Owner and the PSA shall be sent to its their last known address, and communications to the MES Operator shall be sent to via the MES.

#### Article 6 Amendments

The Terms and Conditions as herein stated are subject to amendment by the Company such amendment to become effective upon the date specified by the Company, but not less than thirty (30) days after the date of notification of the amendment to the MES Owner, the MES Operator and the PSA.

# Article 7 Certification and Agreement

I the owner have read and agree to comply with the above Inmarsat "Terms and Conditions".

Name (Print)	
Signature	Date DAY / MONTH / YEAR

PSA use only Relevant Aircraft TAIL Number(s)

# Notes for Completing the Land Mobile Earth Station (MES) Service Activation Registration Form (SARF).

#### Introduction

This registration Form applies to all land mobile customers. The form should be completed and signed by the owner of the MES who will ultimately be responsible for the payment of traffic incurred by the MES.

If applying for more than one MES the customer must copy the appropriate page for extra MES applied for.

To obtain the authorisation to activate the MES, this Registration Form should be submitted either directly to the PSA or to the Inmarsat Service Provider (ISP). For further information on PSAs and ISPs please contact the Inmarsat Customer Activation Group at the following address:

Customer Activation Unit
Inmarsat
99 City Road
London EC1Y 1AX
United Kingdom

Telephone +44 207 728 1020 Facsimile +44 207 728 1142

Email address customer\_car@inmarsat.com

# **Note A Your Details**

Enter the complete name and address of the Company, Organisation or Individual who will be ultimately responsible for the payment of traffic incurred by this MES. Ensure that country and area codes are entered within the appropriate brackets for telephone and facsimile numbers. Details of the contact person who will be responsible for dealing with queries concerning the MES must also be entered. PLEASE NOTIFY YOUR PSA IF ANY OF THESE DETAILS CHANGE OR YOU ARE NO LONGER THE OWNER OF THE INMARSAT EQUIPMENT. (THIS IS A LEGAL REQUIREMENT AS STATED IN THE INMARSAT TERMS AND CONDITIONS WHICH ARE ATTACHED TO THE SARF)

# Note B Paying the bill

Enter the entity, Inmarsat Service Provider (ISP) or Accounting Authority (AA) that will be responsible for handling and managing your traffic account. This is the entity where invoices from the Land Earth Station (LES) will be sent. The customer must ensure that prior agreement with either the ISP or AA has been secured before completing this section. PSAs may not agree to process the application if no evidence is shown that such agreement exists.

PLEASE NOTIFY YOUR PSA URGENTLY IF YOU CHANGE YOUR BILLING ENTITY (AA or ISP.) (THIS IS A LEGAL REQUIREMENT AS STATED IN THE INMARSAT TERMS AND CONDITIONS WHICH ARE ATTACHED TO THE SARF)

# Note C What type of Mobile Earth Station (MES) are you registering?

This section determines the environment where the MES will be used, the system applied for, and the primary use of the MES. The section also identifies the model of the MES and the country where it will be registered.

#### **Environment usage:**

- 1) Land Mobile means any MES that is used on a moving installation such as trucks, or carried around as a portable or transportable MES.
- II) Land Fixed means any MES that is permanently installed at a fixed location such as banks, government offices, etc.

#### The System:

Enter whether the MES to be activated is an Inmarsat-A, B, C, M or mini-M / M4

# Primary use of the MES:

Tick the box that represents the primary use of the MES. Example: a rental company that rented MESs for use by a media company for a limited period of time should select 'Rental' rather than 'Media'. MESs that are used for disaster relief should be considered under 'Humanitarian and Emergency'.

### Country of Registry:

The country of registry is the country where the MES is licensed or installed.

#### MES Manufacturer and Model:

Enter the name of the MES manufacturer and the complete MES Model name.

Note D-H What services are you applying for? The Customer should complete the section pertaining to the type of the MES.

#### Note D Im marsat-A services

Enter the MES serial number which should be found on the outside casing of the MES.

If applying for a Primary Inmarsat Mobile Number (IMN), leave blank and tick all the services that you want activated for the Primary IMN. If the MES has been activated and you are applying either for an additional service or for a second IMN, enter the Primary IMN and the services that you want to add. If Telex is selected you must enter a 4 - letter answerback. Enter 'Y' or 'N' in the 'Privacy' box if the IMN is ex-directory or not. (when Privacy = Y, any enquiries regarding the MES will not be permitted by Inmarsat, and the enquirer will be referred to the PSA.)

If applying for a Second IMN, leave blank and tick all the services that you want activated for the 2nd IMN. If applying for a 2nd IMN on an MES that has been activated, enter the Primary IMN of the MES. If applying for additional service(s) on an activated 2nd IMN, enter the 2nd IMN and the services to be added. The Customer should identify the preferred ocean region, the LES, date and time when the activation tests will be conducted, and the Agent who will conduct the tests. It is important to include the international dialling codes when entering the telephone and facsimile numbers to facilitate the contact with the Agent.

#### Note E Im marsat-B services

Enter the Inmarsat Serial Number (ISN) which should be found on the outside casing of the MES. The first digit has been entered for you. Enter the services required by ticking the boxes corresponding to such services. Also enter 'Y' or 'N' in the Privacy box, against each service that has been selected when Privacy =Y, any enquiries regarding the MES will not be permitted by Inmarsat and the enquirer will be referred to the PSA. If more than 5 services are required, copy this page, re-number the row accordingly and complete as required. Example: If requesting for 3 Voice, 3 Fax and 2 HSD, tick the box under Voice in rows 1, 2 and 3; tick the box under Fax for rows 4, 5 and 6 (additional page renumbered to start with number 6) and tick the box under HSD for rows 7 and 8 on the additional page. For Telex, the customer must enter the 4-letter answerback.

Enter the service code if known. The list of service codes are attached for your convenience. Otherwise ask the PSA or ISP to provide the service codes.

Leave the Inmarsat Mobile Number (IMN) blank. The PSA will assign the IMN for each service requested.

Note: The same procedures should be followed if applying for additional services on an Inmarsat-B MES that has been previously activated.

### Note F Im marsat-M services

Enter the Inmarsat Serial Number (ISN) which should be found on the outside casing of the MES. The first digit has been entered for you. Enter the services required by ticking the boxes corresponding to such services. Also enter 'Y' or 'N' on the Privacy box, against each service that has been selected when Privacy =Y, any enquiries regarding the MES will not be permitted by Inmarsat and the enquirer will be referred to the PSA. If more than 4 services are required, copy this page, re-number the row accordingly and complete as required. Example: If requesting for 3 Voice, 3 Fax and 2 Data, tick the box under Voice for rows 1, 2 and 3; tick the box under Fax for rows 4, 5 and 6 (additional page renumbered to start with number 5) and tick the box under Data for rows 7 and 8 on the additional page. Enter the service code if known. The list of service codes is attached for your convenience. Otherwise ask the PSA or ISP to provide the service code.

Leave the Inmarsat Mobile Number (IMN) blank. The PSA will assign the IMN for each service requested.

Note: The same procedures should be followed if applying for additional services on an Inmarsat-M MES that has been previously activated.

# Note G Im marsat-C

Enter in the appropriate space provided, the MES Serial Number for the normal Inmarsat-C; or the Inmarsat Serial Number (ISN) for the Mini-C. Either should be found on the outside casing of the MES. The manufacturer or his agent will provide this serial number if it is not placed on the casing. Enter 'Y' or 'N' on the Privacy box, (when Privacy =Y, any enquiries regarding the MES will not be permitted by Inmarsat and the enquirer will be referred to the PSA. Enter the 4-letter telex answerback. (Numbers and special characters are not allowed.) Leave the Inmarsat Mobile Number (IMN) blank. The PSA will assign the IMN for each service requested.

#### Note H Mini-M/ and Mini-M SIM card services

This section will allow Customers to apply for the service activation of mini-M on its own, Mini-M plus SIM Card or SIM Card on its own. When applying for a Mini-M Hybrid, enter the four Inmarsat Serial Numbers (ISNs) in the four boxes provided, whether all the ISNs are to be activated or not. Next, enter the ISN to be registered/activated in the box below, and proceed as follows:

If applying for activation of a Mini-M MES, enter the Inmarsat Serial Number (ISN), which should be found, on the outside casing of the MES. The first two digits have been entered for you. If applying for a SIM Card enter the SIM Card Serial Number (SSN). Enter the services required by ticking the boxes corresponding to such services. Also enter 'Y' or 'N' on the Privacy box against each service that has been selected.. (when Privacy =Y, any enquiries regarding the MES will not be permitted by Inmarsat and the enquirer will be referred to the PSA.)

Enter the service code if known. The list of service codes are attached for your convenience. Otherwise ask the PSA or ISP to provide the service code.

Leave the Inmarsat Mobile Number (IMN) blank. The PSA will assign the IMN for each service requested. If applying for both mini-M MES and SIM Card, the MES and the SIM card will be allocated separate IMNs.

#### Note I GAN & GAN SIM Cards Services

If applying for activation of a GAN, enter the Inmarsat Serial Number (ISN) that should be found on the outside casing of the MES. The first two digits have been entered for you. If applying for a SIM Card enter the SIM Card Serial Number (SSN).

Enter the services required by ticking the corresponding boxes and entering 'Y' or 'N' on the Privacy box. (If Privacy=Y, any inquiries regarding the MES will not be permitted by Inmarsat.)

Enter the service code if known. If not, the PSA or ISP will provide the service code.

Leave the Inmarsat Mobile Number (IMN) blank. The PSA will assign the IMN for each service requested. If applying for both GAN and SIM Card, the MES and the SIM card will be allocated separate IMNs.

#### Note J Multi-Channel Details (Check with your MES Dealer or Service Provider if you need to complete this section)

A Multi-Channel MES is composed of several MESs that are connected to only one antenna. It allows the customer to send calls on one MES and receive calls on another MES simultaneously. This is in contrast to a single-channel MES where a customer is not able to receive a facsimile whilst the telephone is being used.

If the MES applied for is the Primary Channel do not complete this section. However, if the MES is a 'secondary channel' complete the relevant area in Section 4 and enter the primary IMN (for Inm-A) or primary ISN (for Inm-M/B/mini-M and M4) in this section. Note: if applying for the Primary and secondary channels at the same time, complete separate forms for each Channel. For Inmarsat-A, the IMN of the primary channel at this point is not known. Customer must ensure that all the Inmarsat-A registration forms for the secondary channels are attached firmly to the registration forms for the Primary channel.

# Note K Certification and Agreement

- 1. To assist the PSA, this is an entry for the AA/ISP to verify they accept the account, by placing their code and signature in the required sections.
- 2. This section must be signed by the person who owns the MES and has the ultimate responsibility for ensuring payment of traffic incurred by the MES. In addition to this the owner/user of the MES must also sign Article 7 or the Terms & Conditions.