

APPLICATION FORM FOR ADDITIONAL BROADBAND SERVICES

1. APPLICATION REQUIREMENTS

Attach the following documents to this application form	Pensioner	Residential	Business	Foreign National
Copy of Identity or Passport document	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Proof of Income/Financial statements		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Copy of business/company registration certificate			<input type="radio"/>	<input type="radio"/>
Copy of Pension Card	<input type="radio"/>			
Security Deposit (<i>when applicable</i>)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Security Deposit (<i>fixed</i>)				<input type="radio"/>
Copy of Marriage Certificate*	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>
Declaration for Joint and Several Liability form for Business customers			<input type="radio"/>	<input type="radio"/>

* For marriage in Community of Property & Sole Proprietorship.

2. ADDITIONAL BROADBAND SERVICES

Please tick the preferred service below and read the instructions or notes below.

- A. EVDO DOWN GRADE**
- B. EVDO UP GRADE**
- C. HYBRID SOLUTION**
- D. 1X DATA ACTIVATION**
- E. POSTPAID TO PREPAID MIGRATION**
- F. PREPAID TO POSTPAID OWN DEVICE**
- G. PREPAID EVDO SERVICE**

- Note:
1. No down/ upgrade for postpaid own device.
 2. For HYBRID no service order will be processed without the physical device submitted to the Teleshop or under any circumstances should a Teleshop process the service order without receiving the physical device.
 3. Section 1 & 2 is compulsory for all customers.
 4. For EVDO Downgrade (penalty fees applicable) and Upgrade service fills in section 4.
 5. For 3G EVDO Hybrid solution service fill in 5.
 6. For 1X data activation services fill in section 3.
 7. For Prepaid to Postpaid or Postpaid to Prepaid migration fills in section 1 & 2.
 8. For Prepaid EVDO service fills in section 1.

3. PERSONAL DETAILS

Title _____ Surname _____ Full name(s) _____

Identity/Passport number: _____

Residential Address: _____

Postal Address: _____

Contact details: Mobile: _____ Work: _____

Fax: _____ E-mail _____

4. DEVICE DETAILS

MDN Number															
ESN Number															
Type of Modem. (e.g.EC 360)															
Is the device functional?	Yes					No									

5. 1X DATA ACTIVATION

Choose your preferred password - recommendation 6 to 8

Option 1:															
Option 2:															

6. DOWNGRADE/ UPGRADE

Choose your preferred service:

Upgrade Downgrade

Indicate your current package _____ MB

Choose your preferred new package below	
Service	Packages
3G EVDO POSTPAID	3G EVDO 550 MB <input type="radio"/>
	3G EVDO 1100 MB <input type="radio"/>
	3G EVDO 2200 MB <input type="radio"/>
	3G Unlimited MB <input type="radio"/>

7. 3G EVDO HYBRID SOLUTIONS

Service	Indicate the Current Packages
Hybrid Solution	3G EVDO 550 MB <input type="radio"/>
	3G EVDO 1100 MB <input type="radio"/>
	3G EVDO 2200 MB <input type="radio"/>
	3G EVDO Own Device 315 MB <input type="radio"/>

8. For Office Use Only

For the teleshop agents use only	
Teleshop Name	
Teleshop Agent Name	
Contact Number	
Date (day/month/year)	

For the EVDO Technicians use only				
Technician Name				
Date modem received				
EVDO new number allocated	Yes		No	
EVDO new number				
EVDO old number deleted ICMS and EVDO new number loaded on ICMS	Yes		No	
Delete old EVDO number on AAA & HLR	Yes		No	
EVDO Modem programmed and working	Yes		No	

I have read, understood and now accept Telecom's terms and conditions for the Broadband Internet Service.

Applicant signature: _____

Date (day/month/year): _____