

# Broadband Packages

We have broadband solutions that fit your lifestyle, home, business or mobile needs.



## FIXED BROADBAND HOME PACKAGES

Packages	256k	384k	512k	768k	1024k	1536k	2048k	3072k
CPE Included	Entry CPE providing: 1x Data, 2x POTS							
Uplink (kbps)	128	128	192	256	384	512	768	Up to 1024
Data volume	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED
Number of Voice/Fax number	1	2	2	2	3	5	5	5
Number of concurrent voice calls	1	1	1	2	3	4	5	5
Fax2email number	1	1	1	1	1	1	1	1
On-net voice minutes	30	30	30	50	50	50	100	100
Number of email addresses	1	1	1	1	1	1	1	1
Web Space (MB)	50	50	50	100	100	100	200	200
Monthly Charge (12-month)	N\$ 499	N\$ 749	N\$ 899	N\$ 999	N\$1,199	N\$1,449	N\$1,949	N\$ 2,399
Monthly Charge (24-month)	N\$ 399	N\$ 599	N\$ 699	N\$ 849	N\$ 999	N\$1,199	N\$1,649	N\$ 2,049
Monthly Charge (36-month)	N\$ 349	N\$ 549	N\$ 649	N\$ 749	N\$ 949	N\$1,149	N\$1,599	N\$ 1,949

Note: Rates are VAT exclusive  
With Wimax 1x data port is used to connect outdoor unit.  
Installation charges: N\$222 within MRA and N\$ 353 outside MRA

## FIXED BROADBAND BUSINESS PACKAGE

Packages	*SIME256k	256k	384k	512k	768k	1024k	1536k	2048k	3072k
CPE Included	Entry CPE providing: 1x Data, 2x POTS								
Notes : Contract period 24 months Rates are VAT exclusive	Midrange CPE providing 4x Data, 3x POTS, WiFi, USB, 1x ISDN								
Uplink (kbps)	128	128	192	256	384	512	768	768	Up to 1024
Data volume	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED
Number of Voice/Fax number	1	2	2	2	3	3	5	5	5
Number of concurrent voice calls	1	1	1	2	3	4	5	5	5
Fax2email number	2	2	2	2	2	2	2	2	2
On-net voice minutes	50	60	60	60	60	100	100	100	200
Number of email addresses	2	2	2	2	2	2	2	2	2
Web Space (MB)	50	100	100	100	100	100	200	200	200
Monthly Charge (12-month)	N\$649	N\$849	N\$ 1,099	N\$ 1,349	N\$ 1,549	N\$ 2,049	N\$ 2,549	N\$ 3,549	N\$ 4,599
Monthly Charge (24-month)	N\$ 599	N\$ 799	N\$ 899	N\$ 1,099	N\$ 1,349	N\$ 1,799	N\$ 2,199	N\$ 3,099	N\$ 3,999
Monthly Charge (36-month)	N\$ 549	N\$ 699	N\$ 849	N\$ 1,049	N\$ 1,249	N\$ 1,699	N\$ 2,149	N\$ 2,999	N\$ 3,949

Note: Rates are VAT exclusive  
With Wimax 1x data port is used to connect outdoor unit.  
Installation charges: N\$222 within MRA and N\$ 353 outside MRA  
\*Free Standard website Template - Monthly charges for web hosting as well as development of websites are charged additionally

# Customer Care Service

Account Enquiries	1100
Business Customers	1133
Callmaker Enquiries	1168
Coin and Card Phones	1162
Corporate Customers	1144
Customers Premises Equipment	1160
Directory Information	1188
Fault Reporting	1100
Flexicall Enquiries	1168
International Enquiries	1193
International Operator	1190
Residential Customers	1155
SMS IWAY	06012
SMS Number	060123
Telemail Enquiries	1168
Telematic Services	1177
Teleshops	1100

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## FIXED BROADBAND ADVANCED PACKAGE

Package	4096k	6144k	8192k	10240k
CPE Included	High End CPE providing: 4x Data, 2x POTS, Wifi, USB, 1x ISDN, DECT			
Uplink (kbps)	up to 1024	up to 1024	up to 1024	up to 1024
Data Volume	Unlimited	Unlimited	Unlimited	Unlimited
Number of Voice/Fax numbers	5	5	5	5
Number of concurrent voice calls	5	5	5	5
On-net voice minutes	300	300	400	400
Number of email addresses	2	2	2	2
Web Space (MB)	200	200	200	200
Fax2Email Numbers	2	2	2	2
Monthly Charge (12 months)	N\$ 5,149	N\$ 6,999	N\$ 9,049	N\$ 10,899
Monthly Charge (24 months)	N\$ 4,749	N\$ 6,799	N\$ 8,799	N\$ 10,599
MONTHLY CHARGE (36-MONTH)	N\$ 4,449	N\$ 6,349	N\$ 8,249	N\$ 9,999

## TRIPLE PLAY HOME PACKAGE

FIXED & MOBILE BROADBAND CPE INCLUDED	BANDWIDTH FBA MBA	DATA VOLUME FBA MBA	WEBSpace	FAX2EMAIL NUMBERS	VOICE LINE	ACTIVATION FEE:	MONTHLY CHARGE:	VOICE MINUTES (ON-NET)
	384 Kbps 3100Kbps	UNLIMITED 1G	50MB	ONE	ONE	N\$222	N\$699	100

Note: Rates are VAT exclusive  
Out - bundle usage tariff on mobile broadband 50c/MB  
Installation charges: N\$ 222 within MRA and N\$ 333 outside MRA

## TRIPLE PLAY ADVANCED PACKAGE

FIXED & MOBILE BROADBAND DEVICE + MOBILE VOICE DEVICE INCLUDED	BANDWIDTH FBA MBA	DATA VOLUME FBA MBA	WEBSpace	EMAIL ADDRESS	FAX2EMAIL NUMBERS	FIXED VOICE LINES MOBILE VOICE LINE	VOICE MINUTES (ON-NET)	ACTIVATION FEE:	MONTHLY CHARGE:	CALL FORWARDING (FIXED TO SWITCH) FROM FIXED LINE(S) WITHIN THE PACKAGE TO ANY SELECTED SWITCH NUMBER(S).
	384 Kbps 3100Kbps	UNLIMITED	100MB	TWO	TWO	ONE ONE	60	N\$222	N\$1,849	FREE

## TRIPLE PLAY BUSINESS PACKAGE

FIXED & MOBILE BROADBAND DEVICE + MOBILE VOICE DEVICE INCLUDED	BANDWIDTH FBA MBA	DATA VOLUME FBA MBA	WEBSpace	EMAIL ADDRESS	FAX-2EMAIL NUMBERS	FIXED VOICE LINES MOBILE VOICE LINE	VOICE MINUTES (ON-NET)	ACTIVATION FEE:	MONTHLY CHARGE:	CALL FORWARDING (FIXED TO SWITCH) FROM FIXED LINE(S) WITHIN THE PACKAGE TO ANY SELECTED SWITCH NUMBER(S).
	768 Kbps 3100 Kbps	UNLIMITED	100MB	TWO	TWO	THREE TWO	200	N\$ 222	N\$2,449	FREE

Notes : Contract period 24 months  
Rates are VAT exclusive